TRADOC Quality Assurance Program

National Title XI Conference
(16 – 20 Sep 02)

Rachel Serio, Chief, TRADOC QAO

“Victory Through Excellence”

Briefing Outline

Purpose: Provide information on stand-up of the TRADOC Quality Assurance Program and accreditation initiatives.

- **CG tasker overview**
- **QA Program**
- **IMT / Institutional Leader Development Accreditation**
- **CTC Program Accreditation Overview**

CG Tasker

- **Oct 01 stand up accreditation organizations that will perform accreditation in TRADOC.**

  - **DCG-IET (DCST assist) leads IET accreditation.**
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  - **CAC leads Institutional Leader Development Training and CTC Program accreditation.**

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- Focus on POIs, personnel, and infrastructure (BaseOpns).
- Mil and civ educators as team members; not inspection only; team will provide staff assistance.
- **Training institutions complete self-assessment: applies to branch schools, TASS battalions, NCOAs, ATCs, and WHINSEC.**

TRADOC Quality Assurance Program

Mission: To provide oversight of and assistance with the development and integration of combat, doctrine, and training/education across components to meet unit, soldier, and leader competency needs of the legacy, interim, and objective forces.

QA Program Revitalization

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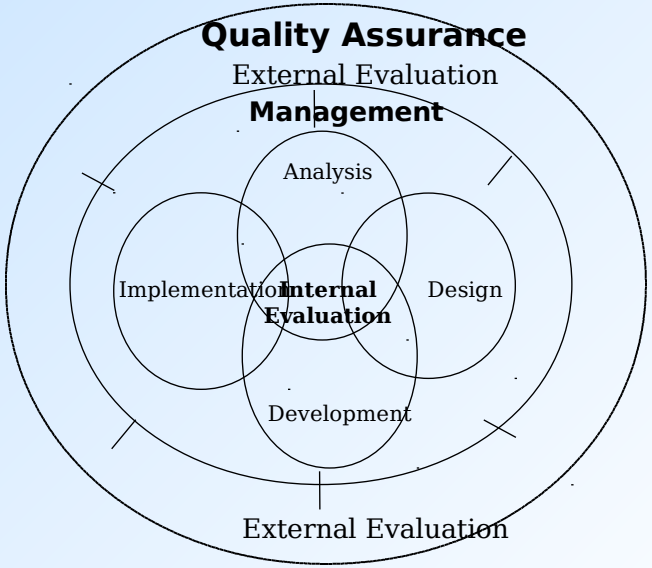

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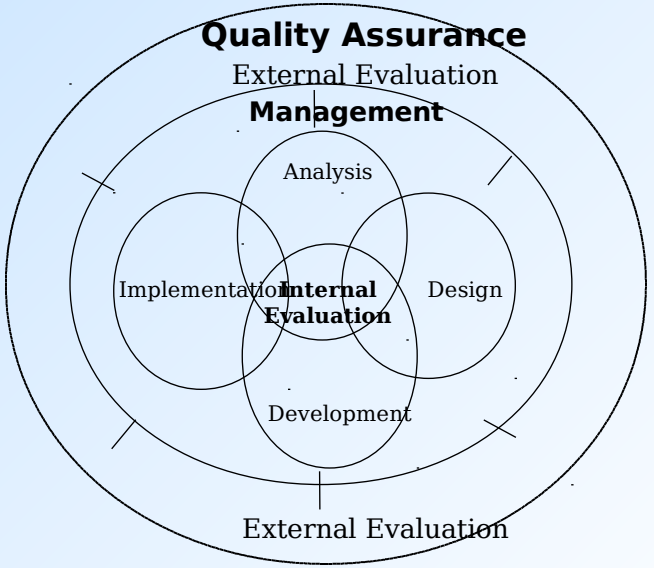

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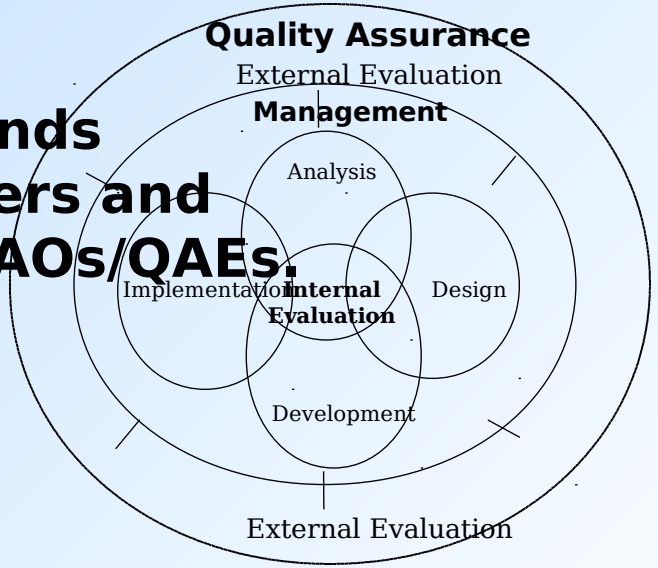
- **FY02 TRADOC Transformation funds provided to all TRADOC centers and schools to stand up QAOs/QAEs.**



What's the Real Difference

Old DOES	New QAO
Black hat	White hat Provide assistance
Checklist based	Standards based
Identify deficiencies	Identify deficiencies and efficiencies
Recommend solutions	Recommend solutions Self-assessment Raises Higher HQ Issues

QA Program Goals

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- Training institutions/programs that provide quality training/education, infrastructure, instructors, & graduates.
- **Units, soldiers, & leaders that can perform mission tasks to standard.**

QA Program Objectives

*** QA is the umbrella program (to include accreditation)**

Current Program Objectives:

<u>Objective 1</u>: Establish and maintain an organizational structure within TRADOC to ensure quality and standardization of education/training, combat/training/doctrine development, and efficient management practices across components.

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Objective 4: Ensure TRADOC management, staff, and faculty are trained to successfully meet mission requirements.

Objective 5: Ensure education/training is efficient/effective; properly sequenced using live, constructive, and virtual

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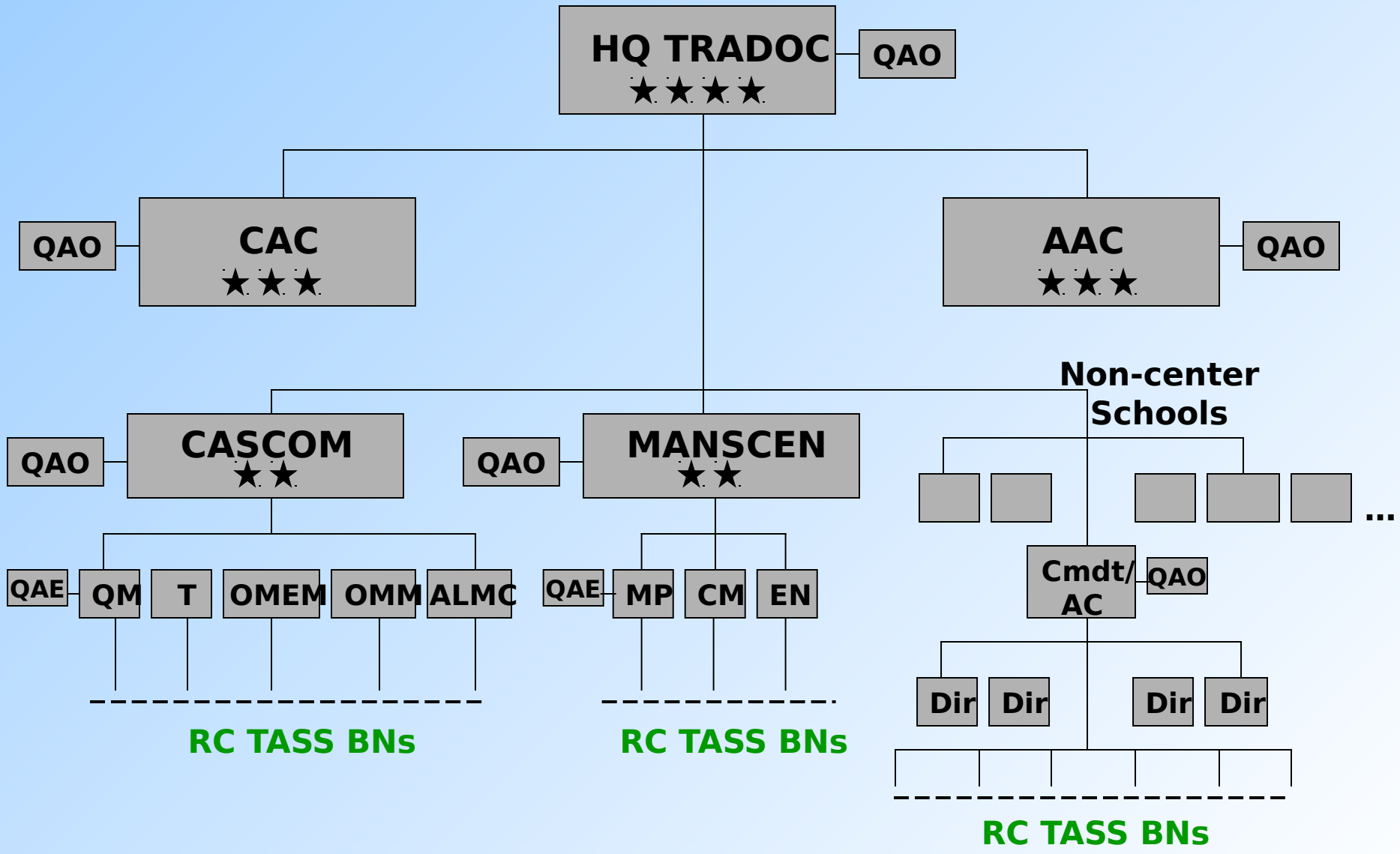
Objective 3: Ensure DL Program is effective and efficient.

QA Program Structure



HQ TRADOC QA Office Objectives

- **Establish viable QA program and QAOs or QAEs at all TRADOC Centers & Schools.**

Motto:
Quality is our name; Excellence is our aim.

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- **Oversee assistance visits in FY 03; accreditations beginning in FY 04.**

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- **Provide external evaluation tool (AUTOGEN).**

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- **Identify problems; recommend possible solutions; implement approved solutions; share lessons learned.**

Center QAO Functions

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- **Assist TASS Tng Bns in becoming Training Institutions of Excellence.**

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  - **> Doctrinal Review Visits (CTCD funds 2 SMEs per quarter)**
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- **Conduct trends analysis; recommend program/process improvements; ensure implementation of solutions; raise HHIs.**

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- **Ensure quality controls are in place for product development (if applicable) and training implementation.**

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- **Assist with eval of mob training (for designated schools).**

Accreditation "Nuggets"

- "It is not magic … not a complete science … It is an art tempered with common sense."

- Examine snapshots in time to look for indicators that something is wrong.

- The RC TASS Bns are an extension of th proponent school.

- Look for ways to <u>assist</u>, not ping.

- Centers, schools, & TASS Tng BNs are a team!

- negativity!

<u>Bottom line:</u> **Developing soldiers, leaders, and units to standard; ensuring training and education are efficient & effective.**

IMT/Inst. Ldr Dev Accreditation Concept Overview

- Pilot QAOs
- Leverage existing accreditations

HQ TRADOC — **QAO**

DCST: Policy, Guidance, and Oversight (TR 350-70)

QAO — **CAC**

- **Accredit Leader Development Training (OES, WOES, NCOES at proponent schools)**
- **Oversight of USASMA, WOCC, & proponent school accreditations**
- **Accredit WHINSEC**

Accredit CTC Program

DCSINT & ATSC assist

DCG-IET/ Accession Cmd — **QAO**

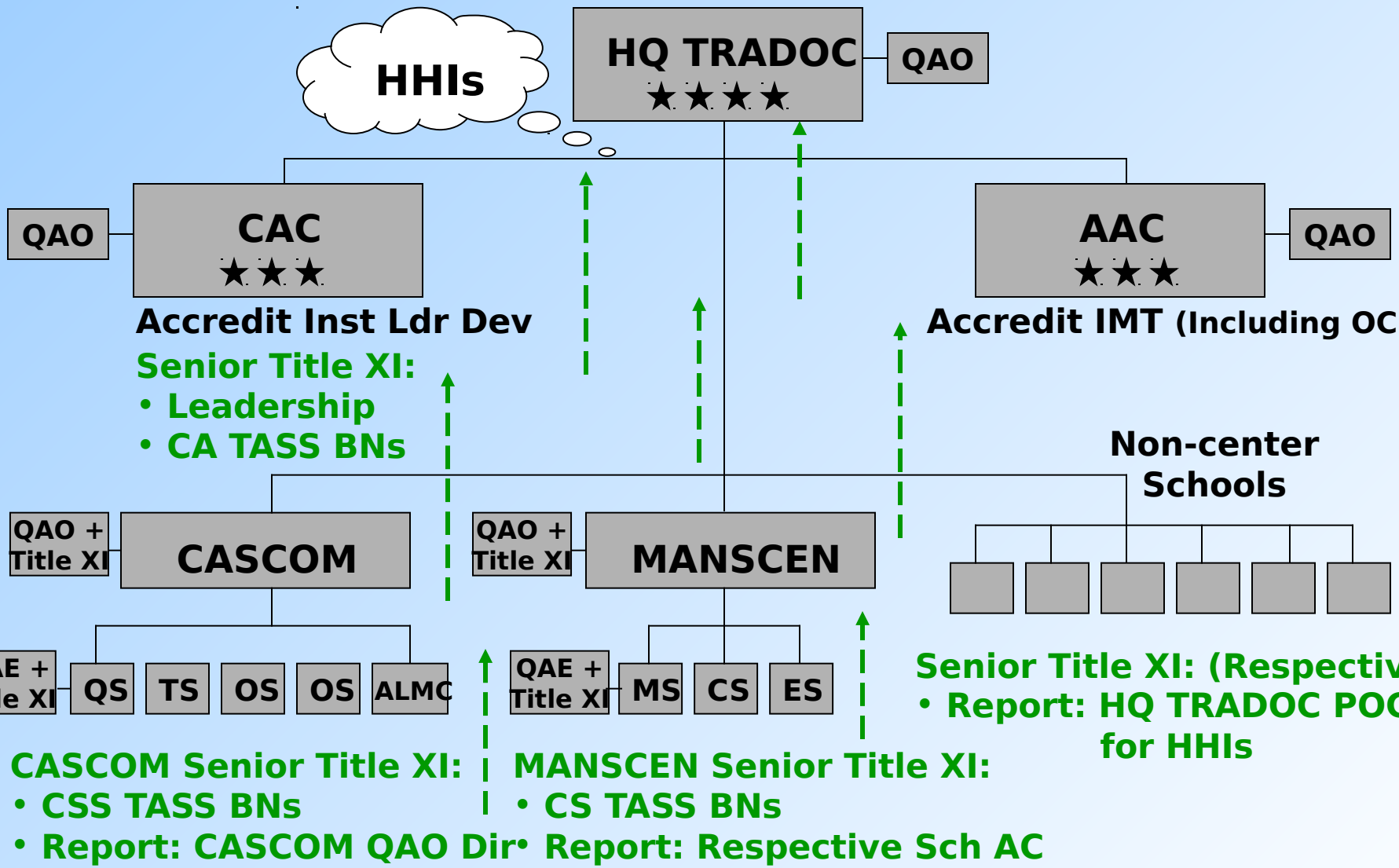
Accredit Initial Military Training

DCST

Oversee Reclassification Training Accreditation

HQ TRADOC will issue accreditation status.

Accreditation Concept Overview



Accreditation Teams

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  > CAC Institutional Ldr Dev & CTC Program Accreditation Teams

  > DCG-IET/Accessions Cmd Accreditation Team

  > Proponent School Accreditation Team

  > SMA Accreditation Team

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- **Team training (IAW TRADOC guidance).**

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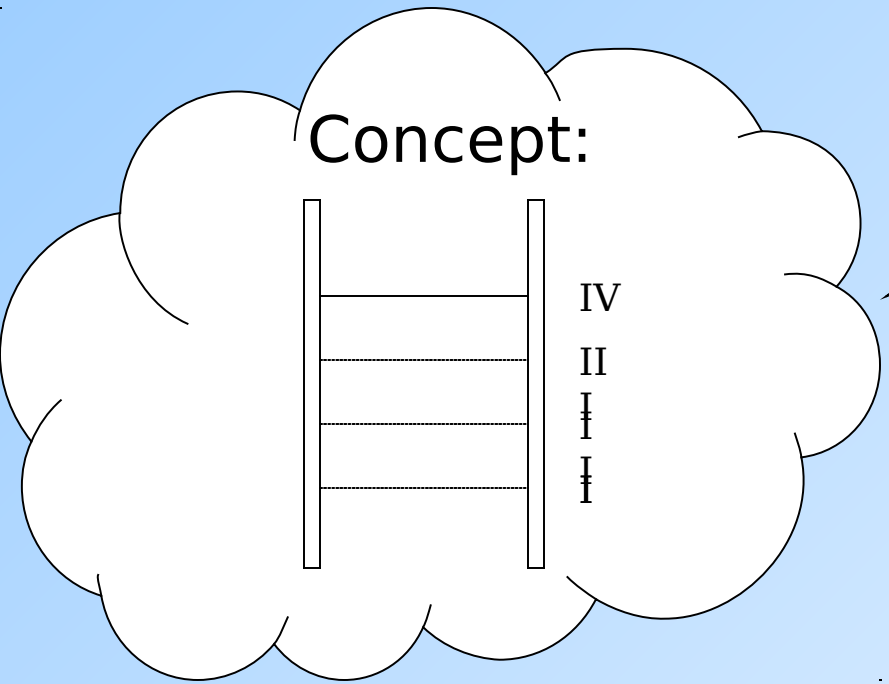
Bars of Excellence



Raise the bar

*** Note: Will be reviewed/revised Fall 02.**

Level IV (Center/School of Excellence): 11 core + add'l 30 standards

Level III (Full Accreditation): 11 core + add'l 24 (of 34) standards

Level II (Provisional Accreditation): 11 core standards (Report)

Level I (Candidate for Accreditation): 5 core

CTC Program: Accreditation Concept Overview

CTC Pillars- Resources

Ops Group: DCST-W (CAC-CGSC assists) accredits O/C Training Program.

OPFOR: DCSINT (DCST assist) accredits COE.

TADSS: ATSC (STRICOM & DCST-W assist) validates TADSS and System Integration Reviews (Tng Msn Area).

Facilities: DCST-W validates CTC O&M.

Questions? / Comments?